

IXW-PBXA

Programming Guide



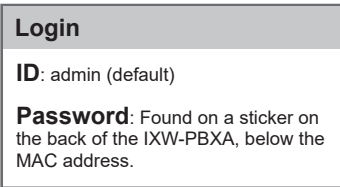
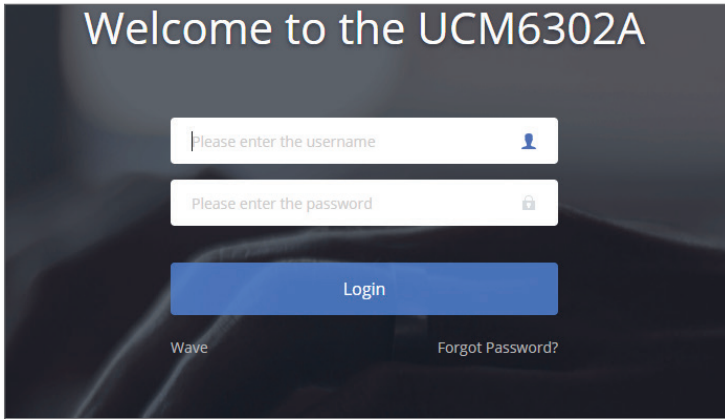
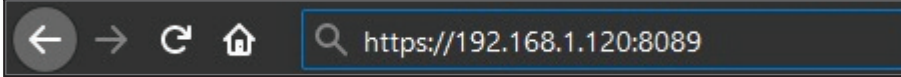
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Logging into the IXW-PBXA

Access the IXW-PBXA by entering its IP address and port in a browser. The IP address of the IXW-PBXA will be shown on its LCD screen, and the port used is 8089.

Example:



Setup Wizard - Change Password

When first logging into the IXW-PBXA, there will be a prompt to create a new password and enter a valid email address for password recovery. Be sure to record these for future reference.

Change Password

Enter Old Password:

Enter New Password:

Re-enter New Password:

Email Address:

Next Quit



Setup Wizard - Network Settings

The network settings for the IXW-PBXA will need to be changed in order for it to communicate with IX Series products. Change the Method to “Switch”. The LAN settings will need to match the local network and be in a range that the IX stations can reach.

Network Settings

Method: Switch

MTU: 1500

Preferred DNS Server:

LAN

IP Method: Static

* IP Address: 192.168.1.140

* Subnet Mask: 255.255.0.0

* Gateway IP: 192.168.1.1

* DNS Server 1: 75.75.75.75

DNS Server 2: 75.75.76.76

Layer 2 QoS 802.1Q/VLAN Tag: 0

Layer 2 QoS 802.1p Priority Value: 0

Previous Next Quit

Click **Next**

Next

Setup Wizard - Time Zone

Change the Time Zone to match the location of the IX Series stations. The date and time format can be changed based on preference.

Select Time Zone

Time Zone: GMT-08:00 (US Pacific Time, Los Angeles)

Self-defined Time Zone: MTZ+6MDT+5,M4.1.0,M11.1.0

Date Format: mm-dd-yyyy

Time Format: Use 24-hour Format

Language: English : en 中文 : zh

Previous Next Quit

Click **Next**

Next

Setup Wizard - Extensions

IX Series stations are assigned in the IXW-PBXA as extensions. Leave **Disable Extension Range** checked and set the **Start Extension** to the first IX station's Identification Number from IX Support Tool. Set **Create Number** to **1** and create a custom **SIP Password** that will be assigned to all extensions.

Extensions

Can only set SIP extensions.

Disable Extension Range

Start Extension

Create Number

SIP Password

Use Random Password

Use as Password

Previous Next Quit

i The **Create Number** will cause the Setup Wizard to automatically create that many sequential extensions, beginning at the **Start Extension**. These extension numbers will not be able to be edited later, only deleted. For this reason, it is recommended to set **Create Number** to **1** and add others as needed later.

Click Next

Setup Wizard - Trunk / Routes

The **Trunks / Routes** will be assigned in later steps in this guide with more in-depth information. Click **Next**.

Trunks / Routes

+ Add Existing Outbound Rules

| Trunk Type | Trunks | Outbound Rule | Inbound Rule |
|------------|--------|---------------|--------------|
| No Data | | | |

Click Next

Setup Wizard - Summary

Review the information from each of the previous steps and click **Save** to move on to the next step.

Click Save

SIP Settings

Expand IXW-PBXA Settings in the menu on the left and select **SIP Settings**. Select the **NAT** tab and enter the network address in the field labeled **Local Network Address**. Click **Add** to enter the address, then click **Save**.

SIP Settings

General Session Timer TCP/TLS **NAT** ToS STIR/SHAKEN Misc

Cancel Save

If Local Network Address is not configured, External Host will not take effect.

External Host:

Use IP address in SDP:

Get External IP via STUN:

* External UDP Port:

* External TCP Port:


* External TLS Port:

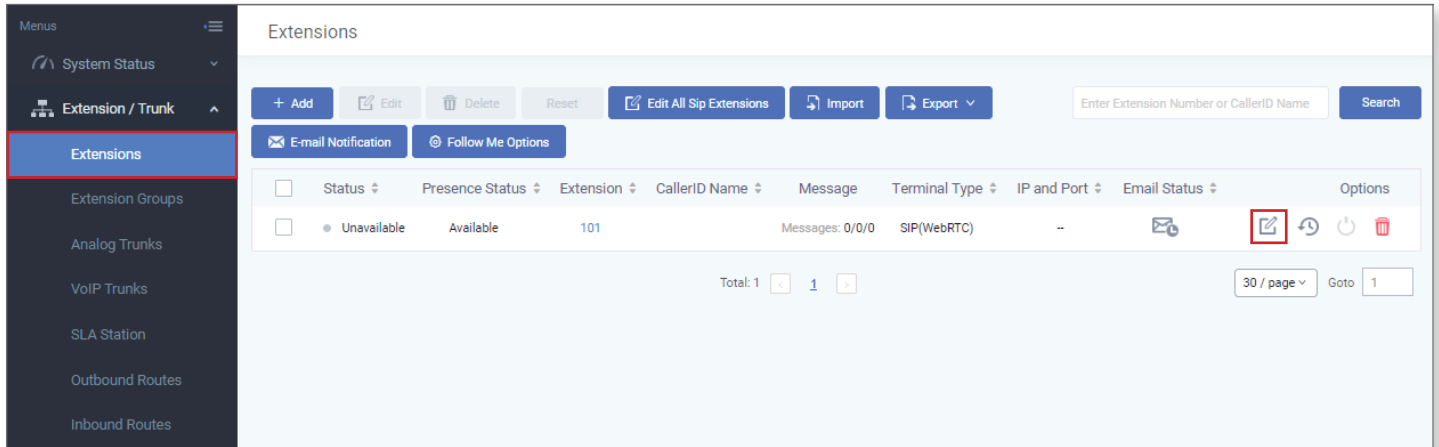
Local Network Address: / **Add**

| LOCAL NETWORK ADDRESS | SUBNET MASK | OPTIONS |
|-----------------------|-------------|---------|
| 192.168.1.0 | 24 | |

Total: 1 10 / page Goto 1

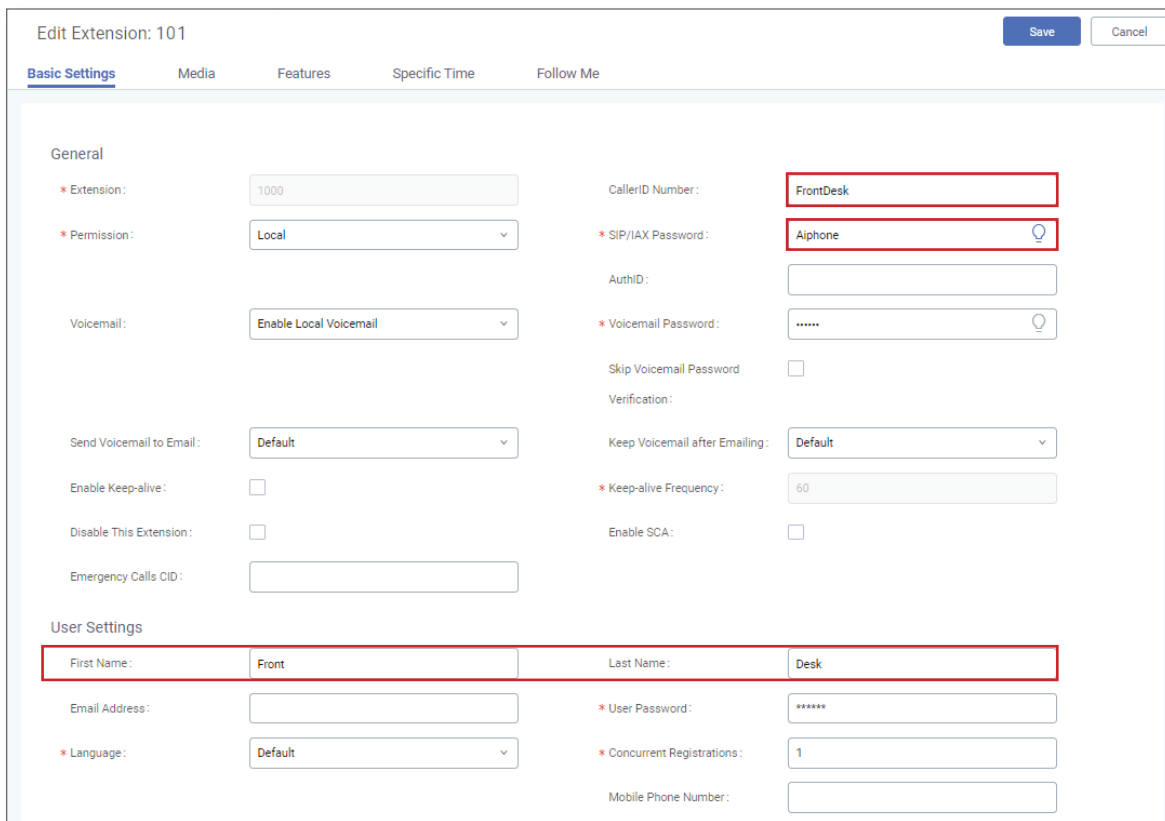
Editing Extensions

Each IX Series station needs an extension to be registered to the IXW-PBXA. The extension number will be assigned to the station in the IX Support Tool in a later step. To configure this, expand **Extension/Trunk** and select **Extensions**. Click  to make changes to the existing configured in the Setup Wizard.



The screenshot shows the 'Extensions' management page. The left sidebar has 'Extension / Trunk' expanded, with 'Extensions' selected. The main area displays a table of extensions. The first row shows extension 101, which is currently 'Unavailable'. The 'Edit' icon (a pencil) for this extension is highlighted with a red box. Above the table are buttons for '+ Add', 'Edit', 'Delete', 'Reset', 'Edit All Sip Extensions', 'Import', and 'Export'. A search bar is also present.

Set the **CallerID Number** to match the Station Name in the IX Support Tool for consistency. The SIP/IAX password was assigned in the previous **Extensions** step. Make note that this password will be needed when registering the IXW-PBXA.



The screenshot shows the 'Edit Extension: 101' configuration page. The 'Basic Settings' tab is active. The 'General' section contains fields for Extension (1000), Permission (Local), Voicemail (Enable Local Voicemail), Send Voicemail to Email (Default), Enable Keep-alive, Disable This Extension, and Emergency Calls CID. The 'User Settings' section contains fields for First Name (Front), Last Name (Desk), Email Address, Language (Default), User Password, Concurrent Registrations (1), and Mobile Phone Number. The 'CallerID Number' field is set to 'FrontDesk' and the 'SIP/IAX Password' field is set to 'Aiphone', both highlighted with red boxes.

Adding Additional Extensions



Click  and copy the configuration above for each additional station to be registered.

VoIP Trunk Settings

The IXW-PBXA can connect to SIP Trunks to place outbound calls. If using an analog phone line instead, skip to the next step. To configure SIP Trunks, expand **Extension/Trunk** and select **VoIP Trunks**. Click **Add Sip Trunk**.

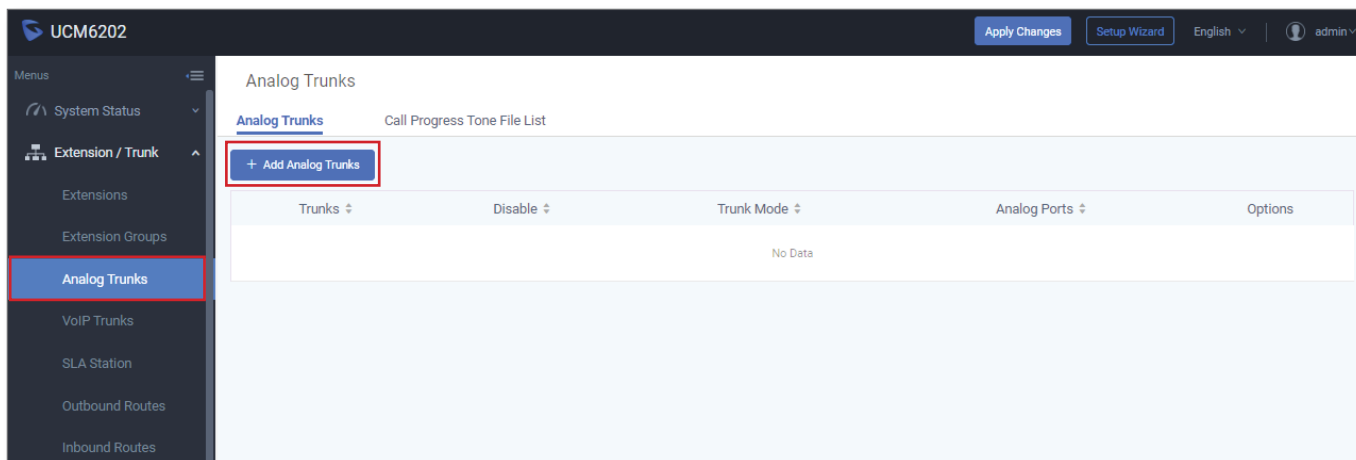
The screenshot shows the UCM6202 web interface. The left sidebar has a menu with 'VoIP Trunks' highlighted. The main content area is titled 'VoIP Trunks' and contains two buttons: '+ Add SIP Trunk' (highlighted with a red box) and '+ Add IAX Trunk'. Below these buttons are two tables. The first table, 'Trunk Group', has columns for Provider Name, Terminal Type, Type, Hostname/IP, Username, and Options, and currently shows 'No Data'. The second table, 'Trunk Group', has columns for Name, Terminal Type, Hostname/IP, Username, and Options, and also shows 'No Data'. At the top right of the interface are buttons for 'Apply Changes', 'Setup Wizard', and a language dropdown set to 'English'. A user profile icon for 'admin' is also visible.

Select the Type drop-down and select **Register SIP Trunk** and enter the **Provider** and **Host Name** of the SIP Trunk service provider. Also enter the **Username** and **Password** of the SIP Trunk. If issues arise, confirm this information with the provider of the SIP Trunk.

The screenshot shows the 'Create New SIP Trunk' configuration form. At the top right are 'Save' and 'Cancel' buttons. The form contains several fields and checkboxes. A red box highlights the 'Type' dropdown menu, which is set to 'Register SIP Trunk'. Another red box highlights the 'Provider Name' and 'Host Name' input fields. Below these are checkboxes for 'Keep Original CID', 'Keep Trunk CID' (checked), 'NAT', and 'Disable This Trunk'. A 'TEL URI' dropdown is set to 'Disabled'. There are checkboxes for 'Need Registration' (checked) and 'Allow outgoing calls if registration' (checked). At the bottom, a red box highlights the 'CallerID Name', 'Username', and 'Password' input fields.

Analog Trunk Settings

The IXW-PBX can also utilize Analog Trunks for outbound calls. The POTS line will plug into one of the FXO Ports on the back of the device. To configure this, expand **Extension/Trunk** and select Analog Trunks. At the top of the page, click **Add Analog Trunks**. Once the Create New Analog Trunks page is open, select an FXO Port and create a trunk name.



Note:



The FXO Delay(ms) may need to be adjusted to match the quality of the analog line being used for dial-out.

Outbound Routes

An outbound route rule is required for the the configured IX station to call out to the registered phone number. Select either the VOIP or analog trunk that was configured previously.

Expand **Extension / Trunk** from the menu on the left and select Outbound Routes. Once the Outbound Routes page opens, click **Add**.

The Outbound Rule Name needs to be set, but can be anything that seems appropriate. In most situations, the Pattern can be set to **_X!**, since that will allow any number of digits to be entered as a call destination when using a VOIP or analog trunk.

More specific rules may be needed if both a VOIP and analog trunk are being used, and multiple rules can be in place simultaneously. VOIP Extensions would fit the pattern **XXX**, with any number of X's depending on the length of the extensions. Full ten digit phone numbers would be rendered as **XXXXXXXXXX** on the analog trunk.



Make sure that the Privilege Level matches the Privilege set during the Create New Extension step on Page 6.

Be sure that the Privilege Level of the Outbound Rule is set properly. It will be set to Disabled by default. **If the Privilege Level of the outbound rule does not match the Privilege Level of the SIP extension, the call will not go through.** Click **Save**.

(continued on next page)

Outbound Routes (continued)

Disable This Route:

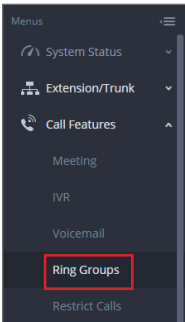
Privilege Level:

Warning: Setting privilege level at "Disabled" will lead to this rule being usable only by a matched Source Caller ID.

Click **Save**

Calling Multiple Extensions At Once

Normally, IX Stations are not able to call multiple extensions at the same time. Ring groups allow them to call a single extension that represents a larger group. To configure a ring group, select Ring Groups under **Call Features**.



Assign a name and a unique extension to the ring group. The extensions that have already been programmed into the IXW-PBXA will be listed in the left Members menu. Select the desired Members from the list and click to move them to the right menu.

Create New Ring Groups

* Ring Group Name:

* Extension:

Members:

| Available | Selected |
|---|--|
| <input checked="" type="checkbox"/> 1/1 Item Search <input type="text"/> <input checked="" type="checkbox"/> 1000 | <input type="checkbox"/> 0 Item Search <input type="text"/> None |

LDAP Phonebook:

| Available | Selected |
|--|--|
| <input type="checkbox"/> 0 item Search <input type="text"/> None | <input type="checkbox"/> 0 item Search <input type="text"/> None |

Ring Group Options

Ring Strategy:

Music On Hold:

Click , and then .

Registering the IXW-PBXA

The IXW-PBXA must be registered to the IX Series stations for the stations to call out. From the menu on the left, expand **Network Settings** and select **SIP**. Enter the extension number in the ID column, the SIP password in the password column, and the IP address of the IXW-PBXA in the IPv4 Address column.

Table View

Station View

- [-] Station Information
- [-] Network Settings
 - [-] IP Address
 - [-] DNS
 - [-] SIP
 - [-] Multicast Address
 - [-] Video
 - [-] Audio
 - [-] Packet Priority
 - [-] NTP

| Station Information | | | | Network Settings Text in red are required settings. | | | | | | | |
|---------------------|----------------|-----------------|----------|--|--------------------|------------|----------------|----------|---------------|---------------|------|
| # | Identification | | | SIP | | | | | | | |
| | Number | Name | Location | Station Type | SIP Connections | | Primary Server | | | | |
| | | | | | SIP Signaling Port | User Agent | ID | Password | IPv4 Address | IPv6 Address- | Port |
| 0001 | 101 | Front Desk | | IX-MV7-* | 5060 | | 101 | ***** | 192.168.1.140 | | 5060 |
| 0002 | 102 | Security Office | | IX-MV7-* | 5060 | | | | | | 5060 |

Click **Update** to save your settings. Update

Registering a Phone Number

Once the IXW-PBXA has been configured, the IX Series stations will need to be programmed. To call a phone number from an IX Series station using an analog trunk, the phone number will need to be registered as a VoIP Phone in the Support Tool. Open IX Support Tool and navigate to **Edit** and select **VoIP Phone List**. If using a SIP Trunk, enter the configured extension(s) under Number. If using an Analog Trunk, enter the desired phone number(s). Click **Update**.

Edit(E) Language(V) Tools(T)

- Table View
- Station View
- Master Station Address Book
- VoIP Phone List
- Register Network Camera
- Network Camera Integration
- Master Station Group Settings
- Door Station Group Settings

i While multiple numbers can be entered, a door station can only call a single phone number or extension at the same time. Use Ring Groups if multiple numbers need to be called at once.

Registering a Phone Number (continued)

Once the number has been entered, the door will need to be configured to call it. From the menu on the left, expand **Call Settings** and select **Called Stations (Door/Sub Stations)**. The registered numbers will be labeled as “VoIP Phones.” Scroll the window to the right and locate the desired extension, and use the drop down box to select **U** in the row of the designated door station.

Table View

Station View

- Station Information
- Network Settings
- System Information
- Call Settings
 - Station Information
 - Called Stations (Master Stations)
 - Called Stations (Door/Sub Stations)
 - Call Origination
 - Incoming Call
- Option Input / Relay Output Settings
- Paging Settings
- Function Settings
- Transfer Settings
- Station Settings
- Maintenance

8006920200 / Aiphone Office / VoIP Phone

U

Click **Update** to save your settings. **Update**

Uploading the Settings

Once these settings are complete, upload them to the IX stations to finish programming the system. Navigate to **File** and select **Upload Settings to Station**. Select all stations and click **Settings** to upload the configuration.

File(F) Edit(E) Language(V) Tools(T) Help(H)

- Create New System
- Select Existing System
- Delete Existing System
- Update Settings
- Download Settings From Station
- Upload Settings to Station
- Upload SSL Certificate
- Import Setting File
- IX Support Tool Export System Configuration
- Export to Line Supervision Software
- Exit

Setting File Upload

Select the station(s) to upload the Setting File(s):

| Select | Number | Name | Location | Station Type | Status |
|-------------------------------------|--------|-------------------|----------|-------------------|--------|
| <input checked="" type="checkbox"/> | 101 | Front Desk | | IX-MV7.* | - |
| <input type="checkbox"/> | 102 | Security Office | | IX-MV7.* | - |
| <input type="checkbox"/> | 201 | Front Door | | IX-DV, IX-DVF(-*) | - |
| <input type="checkbox"/> | 202 | Employee Entrance | | IX-DV, IX-DVF(-*) | - |

In Process Success

In Process Success

Select Station by Type: All Select Unselect

Select file type to be uploaded

Settings Sounds Image Schedule

To test the system, press the call button on the door station. The phone extension that was programmed to ring should receive the call. Answer it and ensure there is two-way communication between the phone extension and the door station. If there is not, verify the settings on the IXW-PBXA and in IX Support Tool.