

# English (EN)

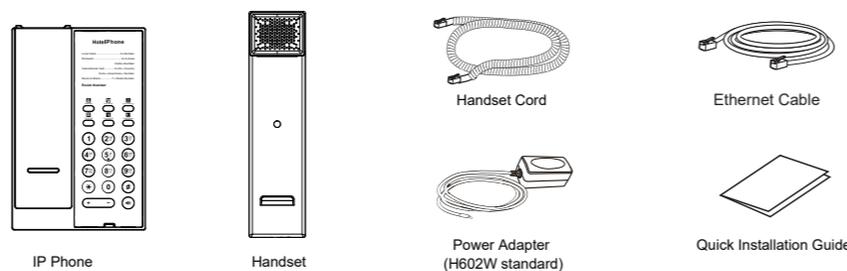
## Precautions

1. Please do not power cycle the device during system boot up or firmware upgrade. You may corrupt firmware images and cause the unit to malfunction.
2. Use only the power adapter included in the device package. Using an alternative non-qualified power adapter may possibly damage the unit.

## Overview

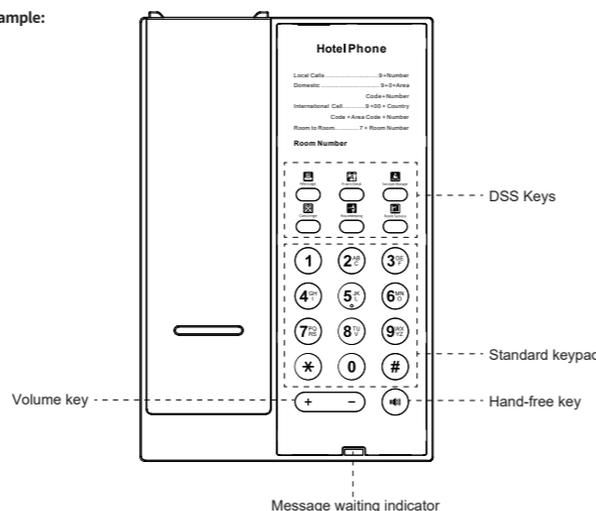
Fanvil H602/H602W is a cost-effective, multi-functional hotel IP phone. It is equipped with 6 programmable soft keys for service hotlines, meeting the application requirements of various hotel scenarios. The H602 supports PoE, the H602W has built-in 2.4G & 5G Wi-Fi (Wi-Fi 6), and they both support as HD audio, 10/100Mbps network port, offering a high-quality user experience while reducing the cost of hotel deployment. It is more than just a hotel phone; it can also be applied in multiple scenarios, such as shopping malls, hospitals, and supermarkets.

## Packaging list



## Keys description

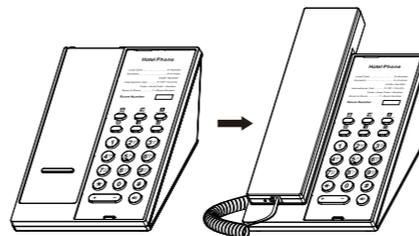
\*Taking H602W as an example:



## Device installation

Please follow the instructions in below picture to install the device.

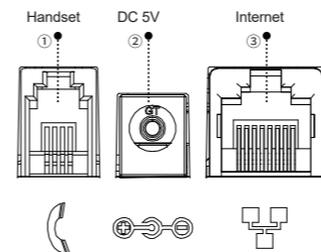
### • Desktop installation



### • Connecting to the device

Please connect power adapter, network, handset to the corresponding ports as described in below picture.

- ① Handset port: connect IP Phone.
- ② Power port: connect the power adapter.
- ③ Network port: connect local area network or Internet.



## Network connection

### Using Ethernet

1. The power on device and connect the WAN port of the phone to the RJ45 socket of a hub/switch or a router (LAN side of the router) using the Ethernet cable.
2. The default is DHCP mode.

### Using Wi-Fi (Configuration via Web)-(only H602W):

#### Method 1

1. Log in web page > Network > Wi-Fi settings, check "Wi-Fi Enable" and add Wi-Fi information.

The H602W devices are pre-configured to connect to a network named "WiFi-device-ssid", with the default SSID password being "i<0%aY8+". After a successful connection, the power light will blink 5 times.

#### Method 2(Customer selected W611W):

1. Enter [Advanced Settings] on the W611W, then go to [Share Wi-Fi] to enable the Wi-Fi sharing function and set the office network SSID and password. At this point, the W611W functions as an AP.

**Note:** You can contact your service provider for additional settings that may be necessary to configure the phone, or download the user manual and FAQ for more detailed information.

2. Power on the H602W devices.
3. After powering up, the W611W will push the office network SSID and password to the H602W, enabling them to connect to the office network. Once the Wi-Fi connection is successful, the power indicator will flash quickly 5 times.

### Method 3(Customer no W611W):

1. The user creates a Wi-Fi network with the SSID "WiFi-device-ssid" and the password "i<0%aY8+".
2. After powering on, the H602W device will automatically connect to this Wi-Fi.
3. Once the connection is successful, the power indicator will flash quickly 5 times. The Wi-Fi information of the H602W can be modified through automatic deployment to connect to the office network.
4. Wi-Fi module configuration file as shown:  

```
<<VOIP CONFIG FILE>>Version:2.0000000000
<NET CONFIG MODULE>
--WIFIList--
Item1 WiFi Name      :Redmi K60
Item1 WiFi SSID      :Redmi K60
Item1 Secure Mode    :1
Item1 WiFi Encryption :1
Item1 WiFi User Name :
Item1 WiFi Password  :12345678
<<END OF FILE>>
```

## Configuration

### Configuration via web

1. Get the IP address: Press the "#" key for more than 6 seconds to broadcast IP.
2. Login: Input the IP address in the web browser. The PC and phone should be in the same IP address segment (The default username and password are both "admin").
3. Configure: Select network/account etc, and fill the relevant content.
4. Save the configuration.

## Making a call

1. **Pro-dialing:** enter the phone number and pick up the handset.
2. **Direct dialing:** lift the handset and enter the phone number.
3. **Handsfree:** enter phone number and press **1** or vice versa.
4. **Memory key:** press memory key.

## Accepting a call

1. **Using the handset:** pick up the handset.
2. **Using the handsfree:** press **1**.

## Programmable keys

1. Log in web page > Function key > DSS Keys, select the function and fill in the number in the value items.
2. Log in web page > Function Key > Speed Dial List, select memory key(number keys 0-9) and fill in the number in the value items.

Federal Communication Commission (FCC) — USA This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if it is not installed and used in accordance with the instruction manual, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Warning:** Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.  
 FCC Radiation Exposure Statement: The equipment complies with FCC Radiation exposure limits set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US: XXXXXXXXXX If requested, this number must be provided to the telephone company.

# H602 / H602W

## Quick Installation Guide