# PA-15

# VIKING PRODUCT MANUAL

COMMUNICATION & SECURITY SOLUTIONS

15 Watt Paging Amplifier with Background Music and Loud Ringing January 7, 2020

# Add Paging, Loud Ringing and Background Music to Centrex, PABX, IP, or Key Systems

The PA-15 interfaces with virtually any telephone system to provide 15 watts of paging power - enough to drive fifteen 8-ohm paging horns or speakers. This small and light weight chassis design is possible by utilizing new amplifier technology that is 300% less inefficient than old designs competitors use. High efficiency means much less heat dissipation, smaller size, higher reliability, and lower cost.

The **PA-15** provides 36V talk battery for interfacing with an **FXO** or unused analog line input/trunk port. With the flip of a switch, the unit can connect to a **FXS** or PABX/Centrex station ring trip port or connect to a 600 ohm paging port. When interfacing with systems that do not provide a paging contact closure, the built-in voice activation (**VOX**) is in control.

After paging, the PA-15 auto disconnects on CPC, busy signal, silence, or default disconnect timer (helps prevent accidental paging system lock-up if phone is hung-up incorrectly). The unit will generate adjustable loud ringing from an independent ringing analog FXS/PABX/Centrex



station or from a dry contact closure. The **PA-15** can provide background music (muted during page) if connected to an external music source.

Replaces the CPA-7B, provides twice the power and many new features (shown in bold below).

#### **Features**

- · 15 Watts of paging power
- · Drive up to (15) 8-ohm speakers
- · 600 Ohm output to drive additional amplifiers
- Select: FXO (loop start), FXS (ring trip) or paging port (VOX relay) interface mode
- Independent volume controls for Paging, Ringing Tones and Background Music
- 36V DC talk battery for interfacing with FXO or unused phone system line input/trunk port
- Compatible with 24V to 48V FXS (ring trip) analog station operation
- 1K Hz pre-announce page tone (on/off)
- Provides "Night Bell" warble tone via contact closure or independent ringing analog circuit
- Choose one of four ringing sounds:
  - Electronic warble (traditional loud ringer)
  - Double gong (two identical "gong" tones)
  - Quadruple chime (four descending chime tones)
  - Door chime (ding-dong)
- Night transfer switch input
- CPC detection for immediate disconnect
- · Busy signal detect disconnect
- · Adjustable silence time out disconnect
- Programmable VOX trigger sensitivity and time out
- · 16 to 72 second (or off, default) disconnect timer

# Applications

- Page from virtually any POTS, Centrex, PABX, digital or IP phone system
- · Amplified loud paging
- Loud ringing
- Night bell
- Background music in all paging modes
- · Loud ringing + door chime over paging

#### **Specifications**

Power: 120V AC/13.8V AC 1.25 A, UL listed adapter

provided

Amplifier: 15 Watts - to power up to (15) 8-Ohm speakers

(cascadable to drive additional speakers)

**Dimensions:** 5.25" x 3.5" x 1.75" (133mm x 89mm x 44mm)

Shipping Weight: 3.0 lbs (1.36 kg)

Environmental: 32°F to 90°F (0°C to 32°C) with 5% to 95%

non-condensing humidity

Speakers: Viking 25AE, 30AE, 35AE, 40AE (DOD# 498) or

300AE (DOD 497) speakers, not included

Sound Pressure Level: 115 dB SPL @ 1m with (1) 25AE

paging horn (not included)

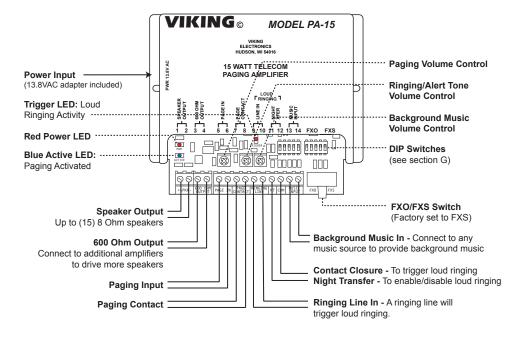
Talk Battery Output: 36V DC (loop current 36mA nominal)
Maximum Speaker Cable Length: 300 ft (91m) 18 AWG

Connections: 14 cage clamp screw terminals

www.VikingElectronics.com Information: 715-386-8861

## **Features Overview**

**IMPORTANT:** Electronic devices are susceptible to lightning and power station electrical surges from both the AC outlet and the telephone line. It is recommended that a surge protector be installed to protect against such surges.



# **Installation and Programming**

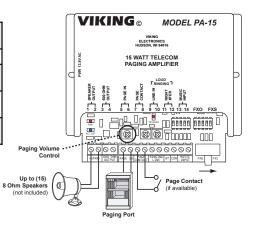
#### A. Amplified Paging

#### 1. Paging Port

Step 1	Move the FXS/FXO switch to the FXS position.	
Step 2	Move DIP switch 6 to ON.	
Step 3	Connect terminals <b>5</b> and <b>6</b> to the paging port.	
Step 4	Connect terminals <b>7</b> and <b>8</b> to the paging contacts (if available).*	
Step 5	Adjust the page volume control to the desired volume.	

<sup>\*</sup> Note: If paging contacts are not available, VOX is in control. See **Programming** section **E** for VOX adjustments.

**Important:** Page Alert Tone is not given when page contacts are not provided.

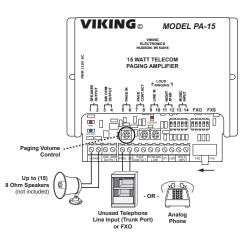


Note: For information on speakers to use, ambient noise levels, and speaker wiring, see DOD# 498 and 895.

#### 2. Trunk/Line Port

Step 1	Move the FXS/FXO switch to the FXO position.	
Step 2	Move DIP switch 6 to OFF.	
Step 3	Connect terminals <b>5</b> and <b>6</b> to an unused telephone line input (trunk port) or FXO.	
Step 4	Adjust the page volume control to the desired volume.	

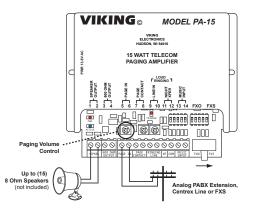
**Note:** For information on speakers to use, ambient noise levels, and speaker wiring, see **DOD 498** and **895**.



#### 3. Ring Trip

	-	
Step 1	Move the FXS/FXO switch to the FXS position.	
Step 2	Move DIP switch 6 to OFF.	
Step 3	Connect terminals <b>5</b> and <b>6</b> to an analog PABX extension, Centrex Line or FXS.	
Step 4	Adjust the page volume control to the desired volume.	

**Note:** For information on speakers to use, ambient noise levels, and speaker wiring, see **DOD 498** and **895**.

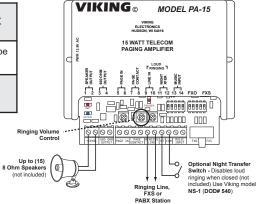


#### B. Loud Ringing/Night Bell

#### 1. Ringing Analog Line

Step 1	Connect terminals <b>9</b> and <b>10</b> to a ringing line, FXS or analog PABX station.		
Step 2	The ringing volume control may be adjusted to required level.		
Step 3	A night transfer switch may be added to terminals 11 and 12 to enable and disable loud ringing.		

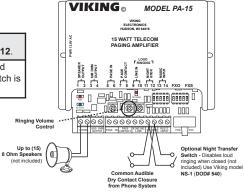
**Note:** For information on speakers to use, ambient noise levels, and speaker wiring, see **DOD 498** and **895**.



# 2. Dry Contact (Common Audible) Closure from Phone System

Step 1 Connect the common audible dry contact closure to terminals 11 and	
Step 2	A dry contact closure will initiate loud ringing when the Night Transfer switch is open.

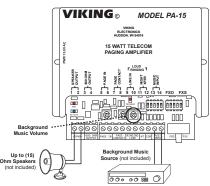
Note: For information on speakers to use, ambient noise levels, and speaker wiring, see DOD 498 and 895.



# C. Adding Background Music to Your Paging System in All Page Modes

Step 1	Connect a background music source to the background music input terminals 13 and 14.	
	Adjust the background music volume control to the desired level.	
Step 3	Background music will mute when paging or loud ringing/night bell is active.	

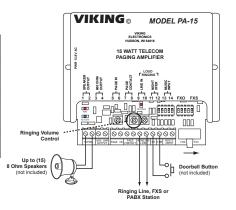
**Note:** For information on speakers to use, ambient noise levels, and speaker wiring, see **DOD 498** and **895**.



## D. Loud Ringing + Door Chime

Step 1	Connect terminals <b>9</b> and <b>10</b> to a ringing line, FXS or analog PABX station.	
Step 2	Connect a doorbell button to terminals 11 and 12.	
Step 3	Move DIP switch 5 to ON.	
Step 4	Set ringing sound output (DIP switches 1 and 2) to something other than door chime.	
Step 5	The ringing volume control may be adjusted to the required level.	

**Note:** For information on speakers to use, ambient noise levels, and speaker wiring, see **DOD 498** and **895**.

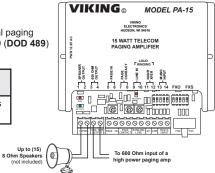


# E. Additional Paging Power

When more than 15 Watts of power is required, an additional paging amp can be added, such as the 30 Watt Viking model **PA-30 (DOD 489)** or the 60 Watt Viking model **PA-60 (DOD 493)** 

Step 1 Connect the main PA-15 as described on previous pages.		
		Connect the <b>PA-15</b> 600 Ohm Output (terminals <b>3</b> and <b>4</b> ) to a second paging amp input.

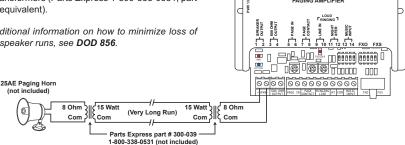
**Note:** For information on speakers to use, ambient noise levels, and speaker wiring, see **DOD 498** and **895**.



## F. Long Runs Between Amplifier and Speakers

Very long runs between the PA-15 and the speakers might require 70V transformers (Parts Express 1-800-338-0531, part # 300-039 or equivalent).

Note: For additional information on how to minimize loss of audio in long speaker runs, see DOD 856.



VIKING

MODEL PA-15

15 WATT TELECOM PAGING AMPLIFIER

#### G. DIP Switch Programming and Volume Controls

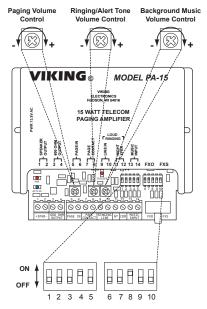
Switch 1	Switch 2	Sound Output Description
OFF	OFF	Electronic warble (Loudest Sound)
OFF	ON	Double gong (Soft & Pleasant)
ON	OFF	Quadruple chime (Soft & Pleasant)
ON	ON	Door chime (Soft & Pleasant)

Switch 3	Switch 4	Silence Time Out
OFF	OFF	Off
OFF	ON	2.5 seconds
ON	OFF	5.0 seconds
ON	ON	10 seconds

DIP Switch	Position	Description
5	ON	Loud ring + door chime
5	OFF	Loud ring only

DIP Switch	Position	Description
6	ON	600 Ohm page port mode
6	OFF	FXS (ring trip), FXO (trunk input)
7	ON	Minimum VOX sensitivity
7	OFF	Maximum VOX sensitivity
8	ON	Pre-announce page tone ON
8	OFF	Pre-announce page tone OFF

Switch 9	Switch 10	Default Timer	<b>Busy Detection</b>		
OFF	OFF	Off	On		
OFF	ON	16 seconds	Off		
ON	OFF	36 seconds	On		
ON	ON	72 seconds	On		



Note: DIP switches shown in the factory default settings.

# Operation

#### A. Background Music In

This audio input allows background music from an external source to connect to the PA-15. While any other input is active, background music is turned off. Music will only be heard through the speakers when all other inputs are idle. Connect terminals 13 & 14 to a line level music source. The audio level can be set using the trim POT furthest to the right (R5). If background music can be heard faintly during paging, reverse the screw terminal connections.

#### B. Loud Ringing

#### 1. Ringing Line

This input provides loud ringing through the speakers whenever ringing voltage is detected. Connect an analog ringing line to screw terminals 9 & 10 for this feature.

#### 2. Contact Closure

Some phone systems provide a "common audible" dry contact closure whenever a call is coming in. Wire the contact closure across screw terminals 11 & 12 for this feature.

DIP Switch 5 ON: This input provides a door chime through the speakers when a contact closure is detected.

DIP Switch 5 OFF: This input provides loud ringing through the speakers when a contact closure is detected.

#### 3. Night Transfer

This input can be used to disable loud ringing. For example, if loud ringing is only necessary during off business hours, an external switch can be added to disable loud ringing during the day, and transfer it back on at night. Connect an external switch across screw terminals 11 & 12, when the switch is closed, the loud ringing sound (or door chime if DIP switch 5 is ON) will sound once and loud ringing will be disabled. When the switch is opened, a double beep will be heard (if DIP switch 5 is OFF) through the speakers to indicate loud ringing enabled. When the switch is closed the door bell button will not work. If night transfer and door bell button are required, use Viking model MTG-10 to connect the door bell button. Connect the MTG-10 to the music input of the PA-15.

#### 4. Loud Ringing Sounds

The **PA-15** can produce one of 4 selectable loud ringing sounds. Use DIP switches 1 and 2 to choose between Electronic Warble, Double Gong, Quadruple Chime, or Door Chime sounds. Select the Electronic Warble tone (traditional loud ringing) for noisy areas. The softer chimes work well in quieter environments. The loud ringing volume can be adjusted with the trim POT in the middle (R13).

#### C. Paging

#### 1. Analog Extension or FXS port

The **PA-15** can be interfaced to an analog extension or FXS port by setting the FXO/FXS switch to FXS and connecting the wires to screw terminals 5 & 6. In this mode a ring signal triggers the **PA-15** to grab the line, send a tone over the line, and (if DIP switch 8 is on) over the speakers, after which you may speak. The **PA-15** will end the page when either a busy signal (if default timer is not 16 seconds) or CPC is detected, or the silence timer (DIP switches 3 & 4) or default timer (DIP switches 9 & 10) runs out. Paging audio volume can be adjusted with the trim POT on the left (R6).

#### 2. Trunk Input, FXO port, or Analog Phone

The **PA-15** can be interfaced to a trunk input, FXO port, or analog phone by setting the FXO/FXS switch to FXO and connecting the wires to screw terminals 5 & 6. In this mode an off hook condition triggers the **PA-15** to pause 1 second, send a tone over the line, and then (if DIP switch 8 is on) over the speakers, after which you may speak. The **PA-15** will end the page with a 2 second CPC when either a busy signal (if default timer is not 16 seconds) or hang up is detected, or the silence timer (DIP switches 3 & 4) or default timer (DIP switches 9 & 10) runs out.

#### 3. Paging Port

The **PA-15** can be interfaced to a phone system paging port by setting the FXO/FXS switch to FXS, turning DIP switch 6 ON, and connecting the wires to screw terminals 5 & 6.

With Page Contacts: If the phone system supplies a page contact, wire it to screw terminals 7 & 8. When the contact closes the **PA-15** will send a tone to the port and then (if DIP switch 8 is ON) over the speakers, after which you may speak. The **PA-15** will end the page when the contacts open.

Without Page Contacts: If the page contacts are not used, then the **PA-15** relies on a Voice Activation Switch (VOX) feature that will switch to paging when voice audio is detected. In this mode the **PA-15** does not have the opportunity to supply a page alert tone. The VOX sensitivity can be adjusted by turning DIP switch 7 ON to reduce the sensitivity if noise on the wires creates false pages. The **PA-15** will end the page when the silence timer (DIP switches 3 & 4) or default timer (DIP switches 9 & 10) runs out.

#### D. 600 Ohm Output

This audio output is provided so that additional paging amplifiers can be added if additional paging power is needed. This is a 600 ohm line level output that can be connected into any single ended amplifier input (such as a second **PA-15** or a **PA-60**).

#### E. Speakers

The **PA-15** contains a high current amplifier which can drive up to fifteen 8-ohm speakers. The more speakers that are used, the less shared power each speaker will receive, the softer they will each play. A single speaker with a short speaker wire run will receive the full 15 watts of power, where if 15 speakers are used, there will be less then 1 watt of power available for each speaker. See **DOD 895** for additional information on paging horn volume per number of speakers being used. If additional paging power is needed, add a Viking model **PA-60** for 60 more watts of paging power.

Another consideration when budgeting speakers is paging power that is lost in the wire runs. A single speaker on a short heavy gauge wire will have no loss, but many speakers on a long light gauge wire will have an unacceptable amount of volume lost. Use the below chart as a guide line to keep the volume lost limited to less then 5db. Using half the recommended distance or half as many speakers per run will keep the volume lost limited to less then 3db.

#### F. Managing Power Losses

Maximum recommended length (in feet) for the number of 8 Ohm speakers on a wire pair to maintain a volume loss of less than 5dB. Once the length limit has been reached for the wire gauge used, if additional speakers are needed, start back at the amplifier with a 2nd parallel wire run. If the length limit is reached again, start a 3rd run, etc. See **DOD 895** for an example.

Wire Gauge Size	#16	2,000'	1,000'	665'	500'	400'	330'	250'	200'	165'	135'
	#18	1,250'	625'	420'	315'	250'	210'	155'	125'	105'	85'
	#20	800'	400'	265'	200'	160'	130'	100'	80'	65'	50'
	#22	500'	250'	165'	125'	100'	80'	60'	50'	40'	35'
	#24	315'	155'	105'	80'	60'	50'	40'	30'	25'	20'
		1	2	3	4	5	6	8	10	12	15

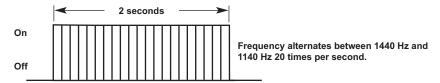
#### Number of 8 Ohm Speakers on a Wire Run

- Note 1: Mount the amplifier close to where the speakers are installed to minimize the speaker wire run lengths.
- Note 2: Using half the recommended distance or half as many speakers per run will keep the volume lost limited to 3db.
- Note 3: Doubling up the wires will allow double the length, or reduce the amount of volume loss.
- Note 4: Heavier gauge wire, fewer speakers per run, and shorter runs will all minimize volume loss.

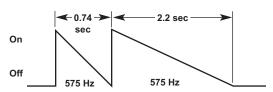
# Sound Output Specifications

All tones require a minimum of 180mS of ringing voltage (or 50mS contact closure) to trigger. Once triggered, the loud ringing sound selected by DIP switches 1 & 2 will be created as per the chart below and on page 8. The ringing must stop or the contacts must open for at least 50mS before the **PA-15** can produce another loud ringing sound.

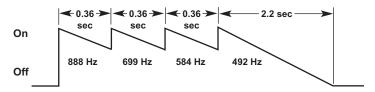
#### A. Electronic Warble (Traditional Loud Ringer)



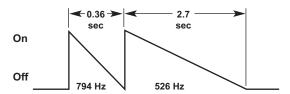
#### B. Double Gong (Two "Gong" Tones)



#### C. Quadruple Chime (Four Descending Chime Tones)



#### D. Door Chime (Ding-Dong)



#### Warranty

# IF YOU HAVE A PROBLEM WITH A VIKING PRODUCT, CONTACT: VIKING TECHNICAL SUPPORT AT 715-386-8666

- Our Technical Support Department is available for assistance Monday through Friday, 8:00am 5:00pm central time. So that we can give you better service, before you call please:
- 1. Know the model number, the serial number and what software version you have (see serial label).
- 2. Have your Product Manual in front of you.
- 3. It is best if you are on site.

#### RETURNING PRODUCT FOR REPAIR

The following procedure is for equipment that needs repair:

- 1. Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (RA) number. The customer MUST have a complete description of the problem, with all pertinent information recarding the defect, such as options set, conditions, symptoms, methods to duplicate problem, frequency of failure, etc.
- 2. Packing. Return equipment in original box or in proper packing so that damage will not occur while in transit. Static sensitive equipment such as a circuit board should be in an anti-static bag, sandwiched between foam and individually boxed. All equipment should be wrapped to avoid packing material lodging in or sticking to the equipment. Include ALL parts of the equipment. C.O.D. or freight collect shipments cannot be accepted. Ship cartons prepaid to: Viking Electronics, 1531 Industrial Street, Hudson, WI 54016
- 3. Return shipping address: Be sure to include your return shipping address inside the box. We cannot ship to a PO Box.
- 4. RA number on carton: In large printing, write the R.A. number on the outside of each carton being returned.

#### RETURNING PRODUCT FOR EXCHANGE

The following procedure is for equipment that has failed out-of-box (within 10 days of purchase):

- 1. Customer must contact Viking's Technical Support at 715-386-8666 to determine possible causes for the problem. The customer MUST be able to step through recommended tests for diagnosis.
- 2. If the Technical Support Product Specialist determines that the equipment is defective based on the customer's input and troubleshooting, a Return Authorization (R.A.) number will be issued. This number is valid for fourteen (14) calendar days from the date of issue.
- 3. After obtaining the R.A. number, return the approved equipment to your distributor, referencing the R.A. number. Your distributor will then replace the Viking product using the same R.A. number.
- 4. The distributor will NOT exchange this product without first obtaining the R.A. number from you. If you haven't followed the steps listed in 1, 2 and 3, be aware that you will have to pay a restocking charge.

#### TWO YEAR LIMITED WARRANTY

Viking warrants its products to be free from defects in the workmanship or materials, under normal use and service, for a period of two years from the date of purchase from any authorized Viking distributor. If at any time during the warranty period, the product is deemed defective or malfunctions, return the product to Viking Electronics, Inc., 1531 Industrial Street, Hudson, WI., 54016. Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (R.A.) number

This warranty does not cover any damage to the product due to lightning, over voltage, under voltage, accident, misuse, abuse, negligence or any damage caused by use of the product by the purchaser or others. This warranty does not cover stainless steel surfaces that have not been properly maintained.

NO OTHER WARRANTIES. VIKING MAKES NO WARRANTIES RELATING TO ITS PRODUCTS OTHER THAN AS DESCRIBED ABOVE AND DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

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REFUND OF THE PURCHASE PRICE AS THE EXCLUSIVE REMEDY AND ANY LIABILITY OF VIKING SHALL BE SO LIMITED.

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#### **Product Support: 715-386-8666**

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